Product Quality and Certification

Organic Certification and Product Quality

All our organic extra virgin olive oil products are certified organic by recognized certification bodies. We commit to adhering to all applicable standards and regulations governing the production, labelling, and sale of organic products. However, Eleology cannot be held responsible for any changes in certification standards or regulations that may occur after the date of production.

Purchases and Returns

Purchases and Payment

Users agree to provide current, complete, and accurate purchase and account information for all purchases made at our store. You agree to promptly update account and payment information, including email address, payment method, and payment card expiration date, so that we can complete your transactions and contact you as needed.

Return Policy

Eleology prides itself on the quality of our organic extra virgin olive oil. If you are not satisfied with your purchase, please refer to our Return Policy. Details of the return process, applicable time frames, and conditions for returns and exchanges will be specified therein.

Limitations on Use

Intended Use

Our organic extra virgin olive oil is intended for culinary use as specified on our website and product labeling. Customers should use the product in accordance with recommended uses and not for any purpose that is unlawful or prohibited by these Terms.

Disclaimer of Liabilities

Allergen Disclaimer

Eleology lists all ingredients for our organic extra virgin olive oil products on our packaging and website. However, we cannot guarantee that cross-contamination with allergens or other ingredients has not occurred. It is the customer's responsibility to read labels, warnings, and directions provided with the product before using or consuming it.

Health Claims

Any health-related information provided by Eleology is for informational purposes only and is not intended as a substitute for advice from your healthcare professional. Products sold by Eleology are not intended to diagnose, treat, cure, or prevent any disease. Users should consult with a healthcare professional before starting any diet, exercise, or supplementation program.

Modifications to Products and Pricing

Changes to Our Products

Eleology reserves the right to make changes to the products offered on our website at any time, including changes to prices, descriptions, and specifications. We do not warrant that the quality of any products, services, information, or other material purchased or obtained by you will meet your expectations.

These additions aim to address specific concerns related to the sale of organic food products, including organic certification, product use, and health information. As with any legal document, it's strongly recommended to consult with a legal professional to ensure that your Terms and Conditions fully comply with applicable laws and regulations and are tailored to your specific business operations.